

Risk, Resilience, and Technological Complexity

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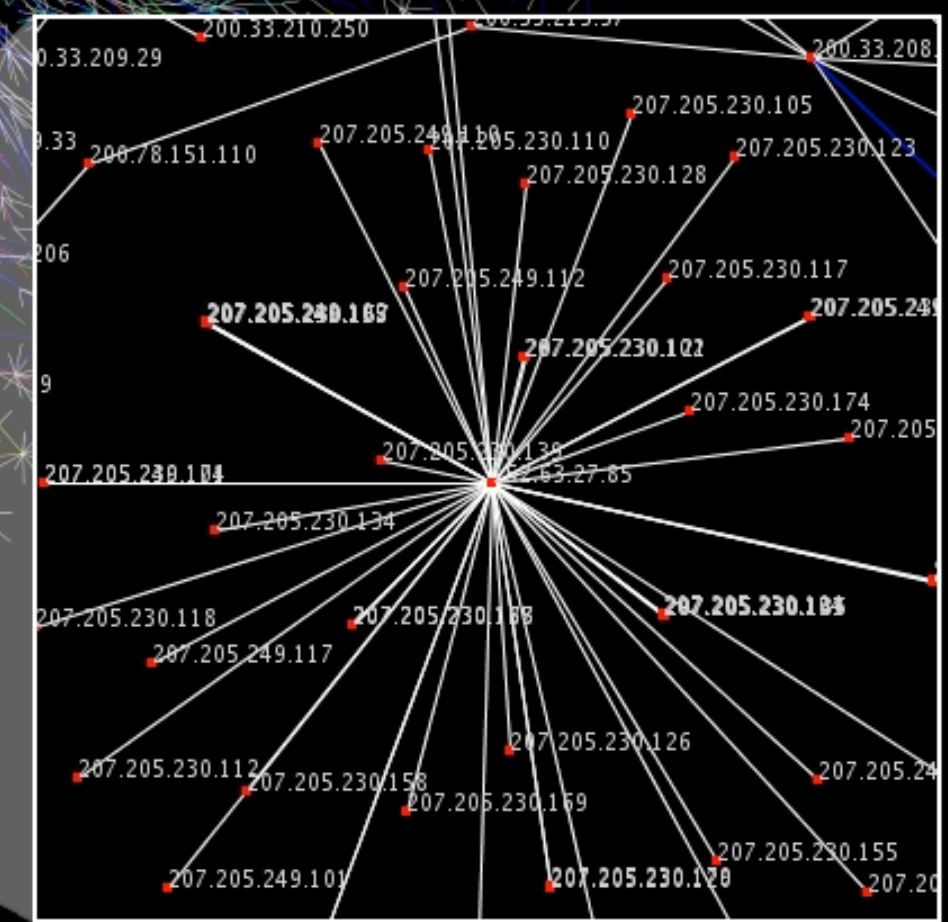
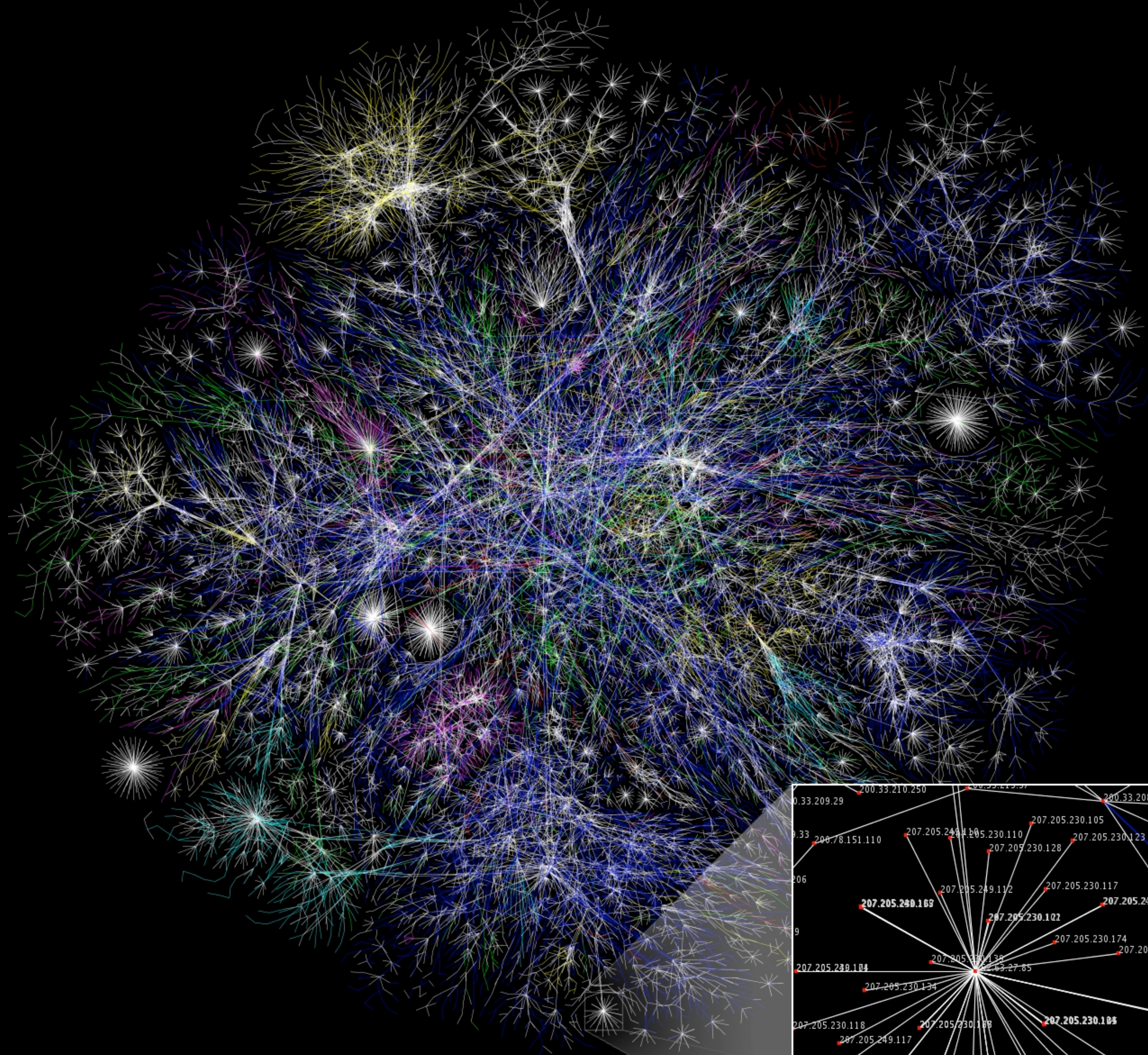
A Windows desktop machine:

“so complex that no one person on Earth really knows what all of it is doing, or how.”

Quinn Norton, “Everything is Broken” *The Message*

The Entanglement

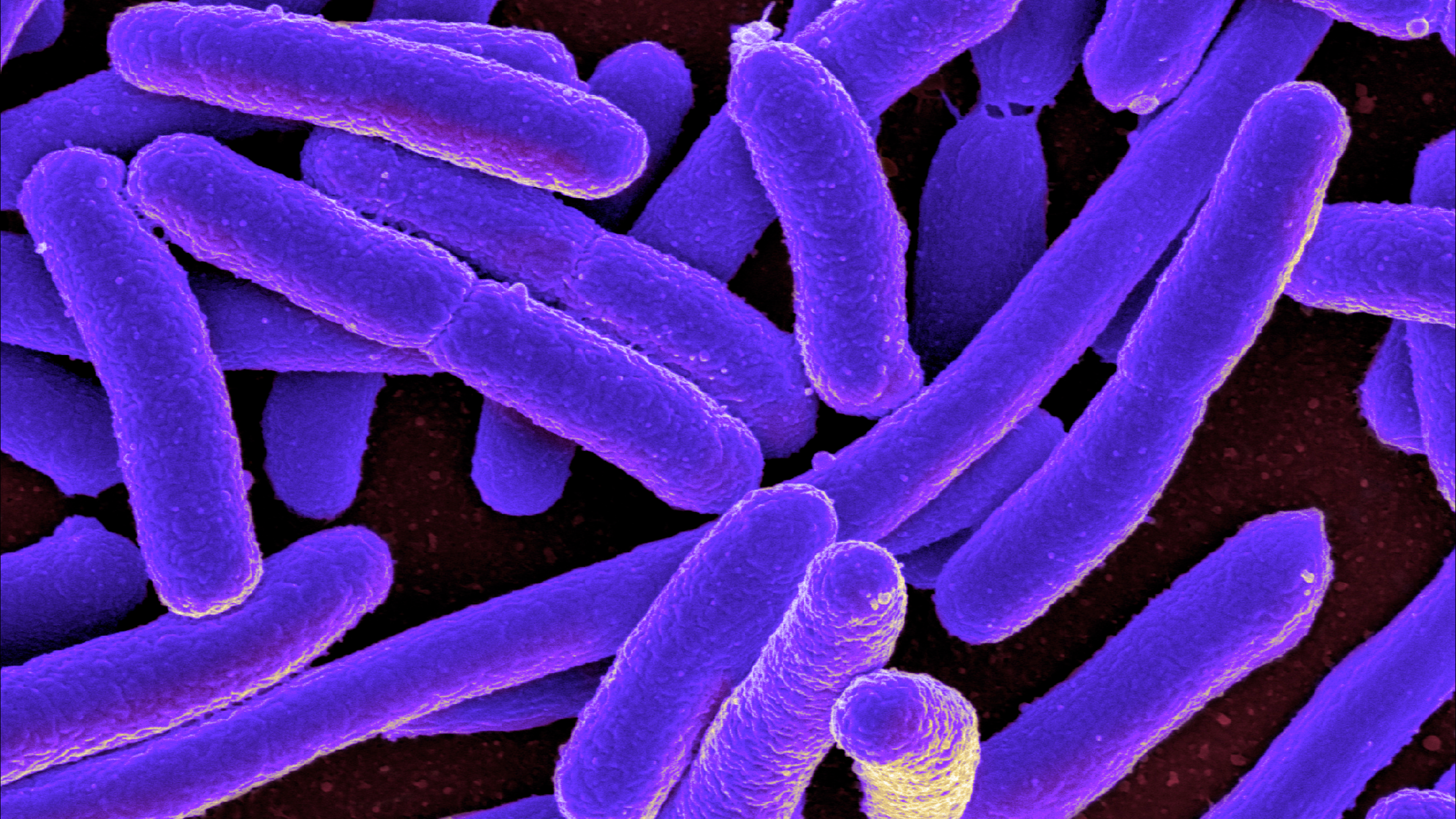




Robust Yet Fragile

Iterative Understanding





Risk Communication



2006 NASA Briefing



Thank you.

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